

Safety first

All our drivers are Disclosure & Barring Service cleared and carry an ID badge to give you peace of mind.

Becoming a volunteer

Do you like getting out and about? We are always looking for volunteer drivers to join our team. This is a very flexible opportunity which is done at times to suit you. You will be directly reimbursed for your mileage by the client.

"I like being picked up from home and brought back. Your volunteers are so kind and helpful."



Harrogate & Area Council for Voluntary Service Ltd
Company limited by guarantee
Registered in England and Wales
Registered Charity No. 1144758
Company No 7760477



Get in touch:

Ripon Office:
Mon - Thurs, 9am - 12pm
Community House
Sharow View, Allhallowgate
Ripon, HG4 1LE
01765 645907
requests@harcvs.org.uk

Harrogate office:
Mon - Fri, 9am - 3pm
Community House
46-50 East Parade
Harrogate HG1 5RR
01423 813090
transport@harcvs.org.uk

An answerphone service is available outside these hours



Voluntary Car Driving Services

Help to get out and about across the Harrogate district



www.helpripon.org.uk

www.helpharrogate.org.uk

Harrogate: 01423 813090
Ripon: 01765 645907

“DRIVING FORCE” VOLUNTARY CAR DRIVING SERVICES

We offer two car driving services:

Ripon office - for residents in Ripon, Masham, Pateley Bridge and surrounding villages.

Harrogate office - for residents in Harrogate, Knaresborough and surrounding villages.

Where can I go?

Our volunteer drivers use their own vehicles to offer door-to-door transport for non-urgent journeys to:

- Medical appointments both locally and further afield
- Day centres and lunch clubs
- Shops and other essential trips
- Visit a sick relative
- Social activities

Who is the service for?

The service is for anyone in the Ripon and Harrogate areas who finds it difficult to access other means of transport due to mobility and/or location.

When can I travel?

You call us when you need to arrange a journey and we will try to get a volunteer driver for you. Please remember that we are not a taxi service and our drivers are volunteers. For this reason, we require a minimum of two working days' notice.



Once we have found a driver, we will contact you to tell you who to expect and at what time. The driver will take you to your destination and either wait for you or return to collect you at an agreed time.

“I wouldn't be able to visit my wife in the care home without this service.”

How much does it cost?

Our drivers give their time for free. You pay them £0.45 per mile towards their vehicle running costs plus a £1 booking fee per journey.

Will I have the same driver each time?

We will find you an available driver from our pool of volunteer drivers. Sometimes it will be the same driver but we cannot guarantee it. There are times when we simply don't have enough drivers and have to say no.

Are there any restrictions on who can travel?

As our drivers use standard passenger vehicles, you need to be able to transfer in and out of a car independently.

Ripon office:

01765 645907

requests@harcvs.org.uk

Harrogate office:

01423 813090

transport@harcvs.org.uk